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I, Jaylynn Dean, declare:

- 1. I am the Plaintiff in the above-captioned action. If called upon to testify, I could and would testify competently to the truth of the matters stated below.
- 2. As I testified during my deposition, I downloaded the Uber app after seeing advertisements representing Uber rides as a safe option, including for a person who had been drinking.
- 3. When I downloaded the Uber app, I understood that the app would allow me to order rides from Uber.
 - 4. I understood that the app would allow me to pay Uber, not drivers, for rides.
- 5. On November 15, 2023, I thought I was taking an Uber ride and that Uber was responsible for keeping me safe.
 - 6. I do not remember ever reading Uber's Terms of Use.
- 7. I do not and did not ever flag down random people on the street for a ride, and would only engage a ride from a rideshare service provider like Uber because I believed it to be responsible for its drivers.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 9th day of December, 2025 in Nashville, Tennessee.

Jaylynn Dean

Jaylynn Dean

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